

CLUB POLICIES

Checkout

No dogs in our care will be released to anyone other than the owner. Please notify us in advance if you plan to have someone else pick up your pup from the Club. Checkout time for overnight doggies is between 7:00 a.m. and 6:00 p.m. on weekdays and between 9:00 a.m. and 6:00 p.m. on weekends. Dogs picked up after these hours will be charged a late pick-up fee. Checkout time for daycare is 6:00 p.m. Dogs picked up after this time will be charged a late pick-up fee: 1 to 30 minutes - \$30, over 30 minutes will be charged a boarding fee.

Reservations and Cancellation

We require a credit card at the time of your reservation. All boarding cancellations with less than a forty-eight (48) hour notice will be charged two (2) night's stay per dog.

Health Conditions

All boarding and daycare dogs must be healthy and free of any contagious illnesses. At the time of check-in, if your dog is exhibiting any symptoms that may suggest illness such as sneezing, coughing, wheezing, runny eyes or nose, vomiting, diarrhea, or lethargy, we will not be able to admit them to our facility.

Spayed / Neutered

All dogs must be spayed/neutered between 6 and 10 months of age (depending on their temperament). NO intact male or female over 1 year of age.

Bordetella Vaccination Policy

Even though the Bordetella vaccine is a yearlong vaccination, we require it every 6 months. Recent studies suggest that the vaccination is only effective for about 7 months, with most upper respiratory cases occurring between the 7th and 12th month. If your dog has not had the Bordetella vaccine for over a year, it is recommended that they wait one week to ten days for the vaccination to take effect before attending The Dog Club.

Peak Season & Holidays:

An additional \$10/per day per dog will be applied to every Daycare and/or Overnight Boarding stay on the following dates:

- **Memorial Day Weekend 2024:** Sat. May-25 thru Mon. May-27
- **Fourth of July 2024:** Thu. Jul-4 thru Sun. Jul-7
- **Labor Day Weekend 2024:** Sat. Aug-31 thru Mon. Sep-2
- **Thanksgiving 2024:** Thu. Nov-28 thru Sun. Dec-1
- **Christmas 2024:** Sat. Dec-21 thru Wed. Dec-25
- **New Year's 2024:** Sat. Dec-28 thru Wed. Jan-1, 2025

Drop Off

Our dogs are very excited and eager to come play at The Dog Club, but most of the dogs play in the morning and get tired out for naps in the afternoon. To keep the play area safe, our cut-off time for dropping off is 1 PM. Drop-offs after this time will need to be approved beforehand and are not guaranteed.

Food

We require that you bring your own dog's food for all overnight stays.

Medications

The DOG Club will administer all non-injectable medications and most injectable medications as specified. Please ensure all medication is clearly labeled and dosage instructions are included.

Bedding and Toys

You are welcome to bring your dog's bed, but it is not necessary. We provide beds and blankets, and your pup will most likely end up snuggling in bed with us. If you bring their bed, please make sure your dog's name is written on it. We cannot guarantee it will be returned in the same condition. The DOG Club will not be held responsible for lost or damaged toys or for damaged bedding material.

Pit Bull Policy

The DOG Club has made the difficult decision of no longer accepting Pit Bull breeds that have over 1/4 Pit Bull. If you are not sure, we will require an evaluation of visual characteristics to determine if a dog falls in the Pit Bull category. Because the DOG Club is an open-concept daycare and boarding facility, we made this decision to preserve and promote the health, safety, and welfare of the other dogs and our staff. We apologize and thank you for your understanding.

Safety Issues

To maintain a safe play environment, any dog that misbehaves will be given a time-out from the daycare area. Because excessive barking can escalate the intensity of the pack dynamic, we reserve the right to remove such dogs from daycare, or we may use a training e-collar.

Accidents and Injuries

Our dog park supervisors constantly monitor all play and intervene when play escalates, but they are working with live animals that can be unpredictable. Just as a school or sports team cannot prevent injuries for children who attend school or play sports, The DOG Club cannot prevent injuries and accidents 100% of the time. While we do everything we can to avoid any injuries, please be aware that your dog can sometimes come home with a few play marks, minor bumps, and scratches or receive puncture wounds, cuts, broken nails, sore paw pads, sprains, or other injuries during group play. If your dog gets injured, ill, or is deemed by The Dog Club to require immediate medical attention, we will take them to a licensed veterinarian at your sole expense.